Updated 08/22/2024

CONTRACTED INSURANCES

AARP Medicare Complete Banner Health Network (BPHO) * referral required.

AARP Medicare Advantage PPO (Medicare National Network)

AARP Medicare Advantage OptumCare Network

AETNA COMMERCIAL & MEDICARE PLANS (Freedom, Platinum Plan, Prime plan, Premier Plan & Prime Plus plan) AETNA CONFINITY, WORKER'S COMP, Exchange plan QHP, BANNEREMPLOYEE PLAN, Aetna

Premier Care Network (**See non contracted networks below)

AETNA- ACN network; PPO, HMO & Medicare Advantage

ALIGNMENT HEALTH PLAN- ACN Network, Med Adv HMO/PPO. *not contracted with AZ Priority Care Network AHCCCS – (Any plan with * requires a referral):

ARIZONA COMPLETE HEALTH

UHC COMMUNITY PLAN LTC (Except Banner Heart)

UHC COMMUNITY PLAN – (Except Banner Heart)

BCBS HEALTH CHOICE ARIZONA-only as secondary payer.

INDIAN HEALTH SERVICE

MOLINA COMPLETE CARE* (Formally Magellan)

MERCY CARE* (Except Banner Heart)

MERCY CARE RBHA*

QMB – secondary to Medicare only (pays Medicare premium, coinsurance, and deductible)

BANNER UNIVERSITY FAMILY CARE * (ACUTE CARE)

BANNER UNIVERSITY LTC* (LONG TERM CARE)

AMBETTER FROM ARIZONA COMPLETE HEALTH

ARIZONA COMPLETE HEALTH- see Health Net

BANNER MEDICARE ADVANTAGE DUAL (Formerly University Care Advantage)

BANNER MEDICARE ADVANTAGE PRIME HMO

BANNER MEDICARE ADVANTAGE PLUS PPO

BCBS BLUE ADVANTAGE *referral required Prefix: M2K

BCBS BLUE ADVANTAGE OPTUM-prefix M2K

BCBS of Arizona and Out of State Plans (except BCBS Select PPO)

BCBS of Arizona Neighborhood Network HMO- requires referral.

BCBS MEDICARE ADVANTAGE BLUE JOURNEY-Prefix: M3P

BEECHSTREET

CHAMP VA (no contract necessary) (not the same as VA)

CIGNA COMMERCIAL AND SENIOR PLANS * referral required on HMO Commercial plans. No longer needed for Senior plans.

CIGNA LOCAL PLUS ACN network

CIGNA IFP (individual family plan thru marketplace & private

CIGNA- Oscar Health

CIGNA-HEALTHSPRING ALLIANCE, PREFERRED AND ACHIEVE MEDICARE ADVANTAGE-No referral required.

CIGNA CONNECT- On and off Marketplace

CONNECTED CARE INTEL -ACN network

COVENTRY

DEVOTED HEALTHCARE-Can only go to ASC, Mercy Gilbert or Chandler Regional hospitals.

EMPLOYERS HEALTH NETWORK- thru Web TPA- Whole Foods Market employees ACN Network

FIRST HEALTH

GOLD KIDNEY HEALTH PLAN

GREAT WEST/Cigna – all plans

HEALTHNET COMMERCIAL ARIZONA COMPLETE HEALTH. *Referral required on HMO plans

HUMANA COMMERCIAL/MEDICARE (EXCEPT HUMANA PREFERRED PLANS)

IMPERIAL HEALTH

KAISER PERMANENTE (PPO & POS) -thru Multiplan/PHCS network

MAYO- thru MEDICA

MOLINA MEDICARE ADVANTAGE (Formally Magellan)

MEDICA

MEDICA- ACN network; Pinnacle (IFP) Gold, Silver, Bronze

MEDICARE/RAILROAD MEDICARE

MERCY CARE ADVANTAGE (Medicare Advantage) *referral required

MULTIPLAN

PHCS NETWORK SIERRA HEALTH

TRICARE- Select and Prime *HMO needs online referral.

TRIWFST*

UMR- Dignity Health Premier, Dignity Health Preferred, UMR/ACN/Dignity Health Employee plans, Valleywise (Tier 2 Provider)

UNITED HEALTHCARE (United Health) Medicare Advantage Plans:

UHC Community Plan Medicare Advantage Hosp. Procedures Banner Desert

United Health Medicare Banner Health HMO *referral required

United Healthcare Medicare Direct (PFFS plan)

United Healthcare Medicare Solutions

UHC Medicare Solutions Senior PPO UHC Medicare Phoenix Direct, Rural Direct & Pinal Networks.

UHC Medicare Advantage PPO/HMO (Optumcare)

UNITED HEALTHCARE AZ INDIVIDUAL EXCHANGE PLANS: Gold, Silver & Bronze Effective 1/1/2022

UNITED HEALTHCARE COMMERCIAL *HMO plans require referrals (NO DIGNITY)

UNITED HEALTHCARE -Navigate and Nexus ACO ACN Network

WELLCARE MEDICARE ADVANTAGE (Formerly One Care) effective 1/1/19

WELLCARE BY ALLWELL

NON-CONTRACTED INSURANCES

AHCCCS - ANY OUT OF STATE MEDICAID PLANS

COMMUNITY CONNECTION

FEDERAL EMERGENCY SERVICES

BCBS HEALTH CHOICE- (Can only see as secondary insurance)

CARE 1ST AS OF 7/1/22

AETNA- Savings Plus Plan, Aetna Performance Network, (All networks will show on card except Savings Plus Plan)

Ameriben (Scottsdale Honor health employees)

ALIGNMENT HEALTH-Priority Care Network

ATLANTIC BLUE CROSS CANADA

BCBS SELECT NETWORK- Prefix: XBI, XBJ

BCBS SECURE NETWORK- Prefix: XBZ, XBL

BCBS MARICOPA FOCUS NETWORK-Prefix: MCF. FLH

BCBS STEWARD - Prefix SWD

BCBS HEALTHCHOICE- prefix HCI, IAZ, MZH

BCBS Michigan HMO plan-prefix XYU

CANADIAN INSURANCES IN GENERAL – USA claims mailing address

CAREMORE MEDICARE ADVANTAGE

CARE PLUS GERIATRIX HMO

CIGNA SURE FIT

CONNECTED CARE THRU CIGNA

COMMUNITY BLUE/NY AHCCCS

GMAC

Health Choice Preferred (exchange plan), ID #'s begin with "E".

HEALTH AMERICA HMO OUT OF STATE

HEALTH CHOICE PATHWAY Medicare Advantage

HEALTH NET SENIOR AZ PRIORITY CARE PLUS

HEALTH NET OREGON

HEALTH NET COMMUNITY SOLUTIONS

HUMANA: PREFERRED PLANS AND HUMANA PHOENIX HMOx

HUMANA OUT OF STATE SR PLANS

KAISER PERMANENTE HMO

MARICOPA HEALTH SELECT HMO

OSCAR HEALTH

UNITED HEALTH CARE COMPASS (Exchange Plan)
TRAVEL GUARD CANADA
UMR- not contracted with Maricopa Integrated Health System
WELLCARE MEDICARE ADVANTAGE AZPCP NETWORK
WORKERS COMP (EXCEPT AETNA WORKERS COMP)